



Reimagining physical workspaces for the hybrid workforce



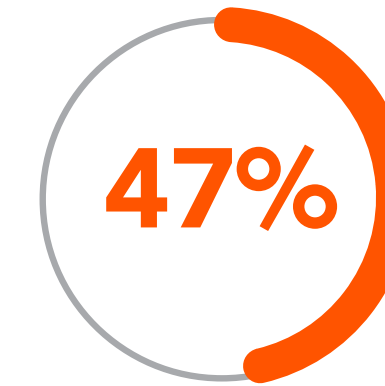
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The research has confirmed

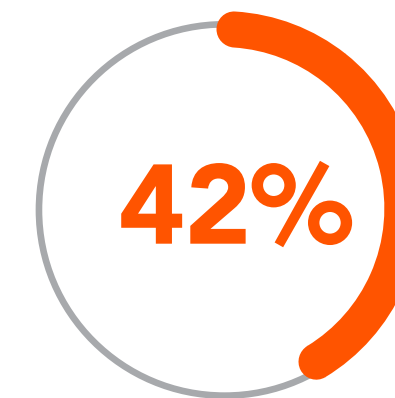
Hybrid work is here to stay

In survey after survey, we can see the great paradox playing out. While the respondents are reporting that they want flexible remote work options, they are also reporting that they want MORE in-person collaboration with their teams post-pandemic



Hybrid work is inevitable

47% of employees say they are likely to consider shifting to hybrid or remote work in the year ahead¹



Collaboration is harder in remote work

42% of people report lower connection to colleagues is a key barrier of remote work



Companies are facilitating connection

76% of leaders say they are interested in technological advancements to facilitate better connection



Collaboration is evolving

52% of employees are open to using digital immersive spaces in the metaverse for meetings or team gatherings in the next year¹



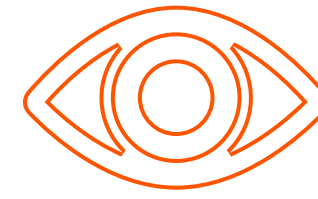
“

There's no going back to the pre-pandemic world. Whether we like it or not, hybrid is going to rewire the operating models of most businesses. The question is simply, will we just let that play out or will we take an active role in shaping the future.”

- Jared Spataro, Corporate Vice President of Microsoft 365

For companies to prepare for this new world, they need to tap into

the human senses



See & be seen

Ensure all meeting participants have a clear, inclusive view of each other. Make it possible for them to read the room and be aware of non-verbal communication, gesture, and expression



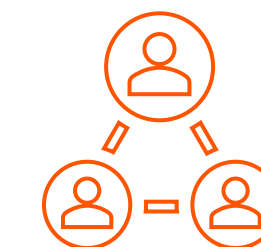
Hear & be heard

Ensure that audio is clear and enhances everyone's visual experience. Also, supply non-audio channels for people to communicate within the meetings such as chat



Immersive & inclusive

All three experiences combined create immersive and inclusive meetings



Enable collaboration

Provide ways to create and share content, both during and after the meeting. Make it easy for remote participants to take part in in-person collaboration activities



If an office is the 'glue', and processes and systems don't adapt for a remote workforce, remote team members will not feel included and will face constant communication barriers. This will make it harder for them to perform at the same level as their in-office peers. ”

- Hybrid remote work offers the worst of both worlds, Wired, July 2020

Now people have started to take a longer view and ask questions

Employees are asking

How do I feel like I'm in the room, when I am not?

Leaders are asking

How can I easily administer technology use and provide the best experience to people, wherever they are working from?

How can we ensure security and compliance?

Can you recommend ways to consolidate costs?

Managers are asking

How do I make everyone feel like they can contribute?

How do I ensure that the flow of work isn't disrupted by time or place?

IT teams are asking

What does an inclusive meeting and collaboration look like in the hybrid world?

How do I enable a safe return to the office?

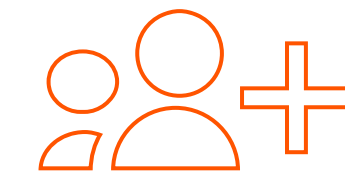
We need to standardize, simplify, and centralize meeting solutions. How can you help?



Teams Rooms is designed to connect people across the hybrid workplace

Teams Rooms bridges the gap

between people working
remotely and those in the
office



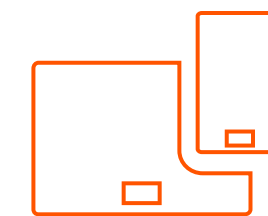
Inclusive

Foster inclusive, collaborative meetings, bridging the gap between workspaces, so everyone has a place at the same virtual table, no matter where they join from



Easy to use for all

Deliver consistent and intuitive Teams experiences that allow people to easily schedule, join and participate in meetings quickly



Flexible

Turn any space into a Teams Room with a wide selection of devices to flexibly scale to fit every need and space



Secured & managed

Keep devices secured, reliable, and up to date through rich management capabilities, powerful analytics, and managed services

How does Teams Rooms drive inclusion and boost productivity?



Employee experience

Builds strong team culture with inclusivity for All

- Full visibility across people and content, even with multi-display
- Split gallery highlights those on video
- Inclusive video layouts (Front row)
- Auto live caption



Save on automation & process improvements

Keeps meetings efficient with quick meeting startup times

- High quality
- One-Touch Join
- Proximity join
- Wireless content sharing
- Familiar Teams UI
- Direct Guest Join 9 join Zoom and WebEx meetings)
- Voice-based controls



Save on automation & process improvements

Ensures high participant engagement to maintain members' attention

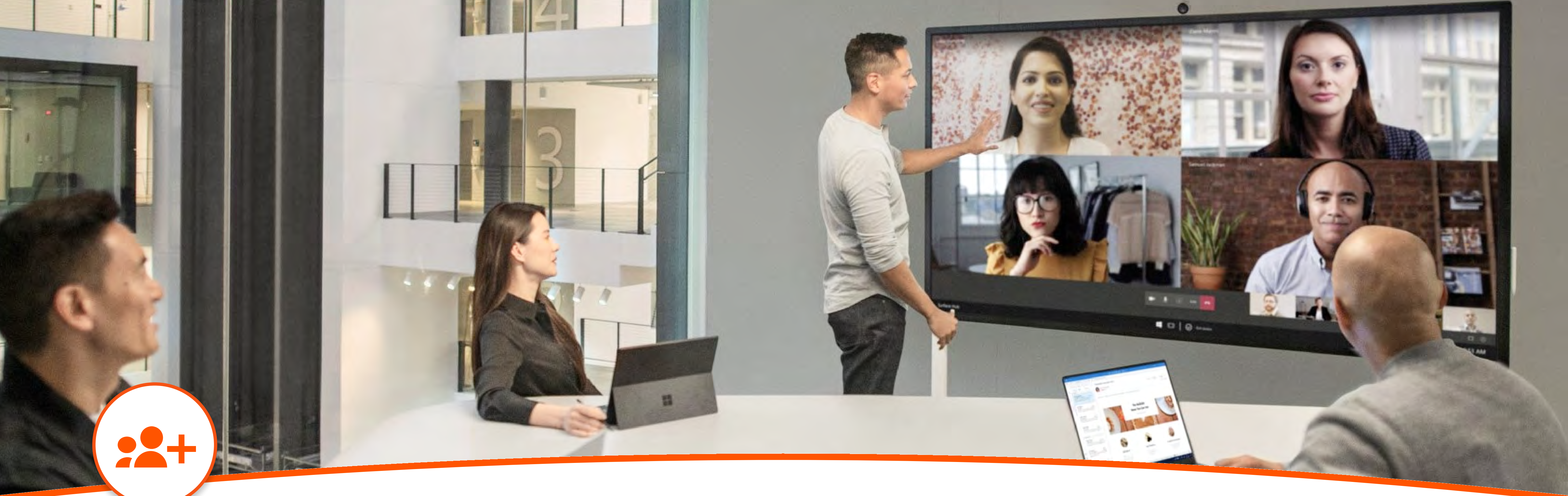
- Meeting does not rely on a PC so your device is not locked in
- Collaborative whiteboarding
- Intelligent content capture
- Raise hand
- Reactions and emojis



Employee experience

Enables a personal presence across the digital and physical meeting

- Intelligent speakers (attributed transcription)
- Intelligent cameras (support multi-stream cameras and voice recognition tech)
- Companion devices

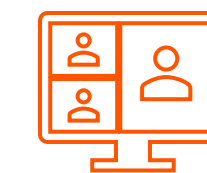


Inclusive

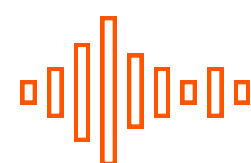
Teams Rooms gives a greater sense of connection to remote participants and supports collaboration before, during and after meetings



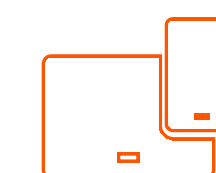
Enables everyone to be seen and heard with AI-powered video for better focus and noise suppression for superior audio quality



Fosters connection with multiple inclusive video layouts to maximize screen real estate



Enables easy catch-up with intelligent speaker attribution and transcriptions using Microsoft's voice recognition technology



Ability to use personal devices to participate in whiteboarding, share live reactions and even share content while in a meeting room

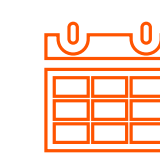


Easy to use for all

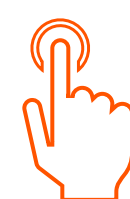
Teams Rooms ends the frustration and allows people to easily schedule, join and participate in meetings as per return-to-work policies



Provides a predictable and familiar experience across Teams Rooms devices, irrespective of the device or room size



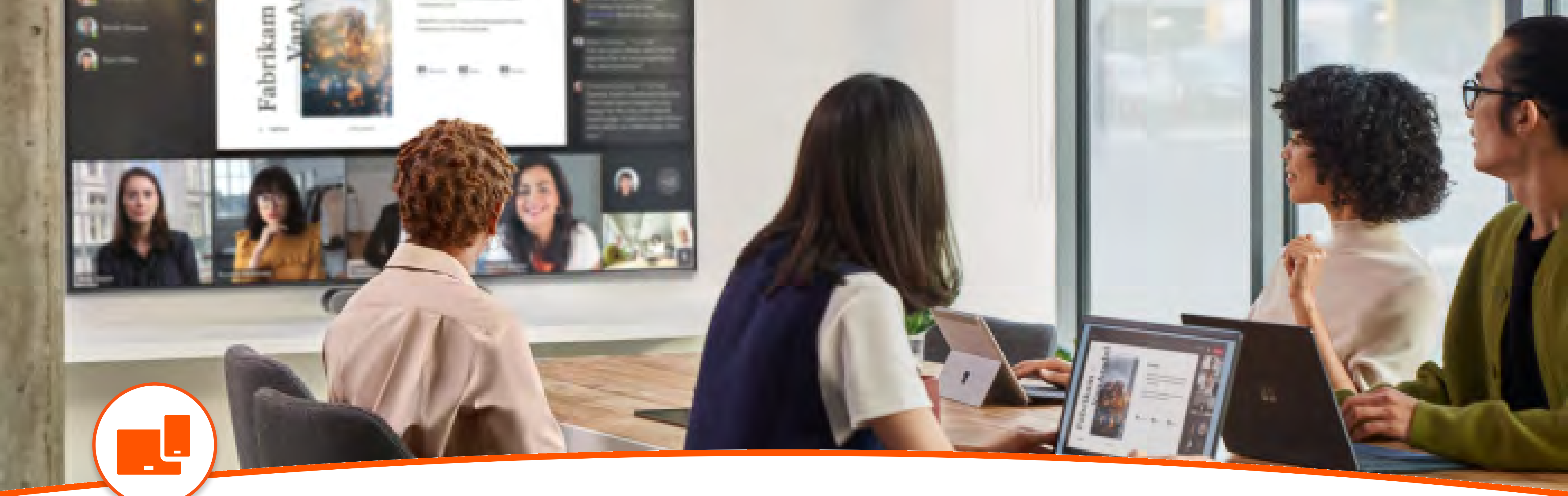
Eliminates scheduling hassle with the ability to reserve a room directly from the Outlook or Teams app or Teams Panel



Enables people to instantly join a meeting with a single touch and saves time lost in fumbling with the equipment

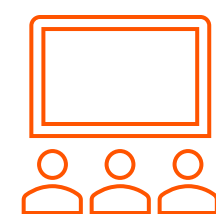


Supports clean workspaces by enabling people to go touchless by using their personal device or only their voice to join and participate in the meeting



Flexible

With Teams Rooms, collaborate without compromises through a wide array of certified devices and other flexibilities



Turns any meeting room, from small huddle areas to large conference rooms, into a Teams Meeting Room, with a wide range of certified, high-quality devices



Provides the same core functionality on both Windows and Android operating systems



Enables connection with other meeting services such as Zoom and Cisco Webex



Secure and managed

Teams Rooms boosts the security and reliability of meeting rooms with security by design and up-to-date management



Teams Rooms devices are secure by default with out of the box security and automatic updates



Teams Rooms Application is secured using the assigned access feature in Windows 10, limiting the application entry point



Windows User Accounts are secured using Credential Guard to protect credentials from theft attack

Planning your meeting room upgrade?

You need a plan

Technology upgrades are just means to an end. Start with your key requirements and select the right technology and hardware depending on your budgets and other requirements

1

Get a baseline on current usage

What meeting spaces are in place now? How often are they used? Who are the key stakeholders for this room? Are the seats filled? What technologies are heavily used? What kinds of meetings are being held? Are there remote participants? etc.

2

Define existing commitments

Which devices have you already invested in? What is their lifecycle? What is their level of interoperability with the new solution?

3

Profile meeting rooms size and conditions

What is the size and purpose of the room – is it a huddle space, large conference room, or an executive office? What should be the dimensions and positioning of the screen? How much natural and artificial lightning is already there?

4

Determine how meeting rooms are and will be used

How would remote employees participate in the meeting? Is audio sufficient or would they need a full video and audio experience? Would they have to use screen sharing? Do you require a mobile experience or not? Simultaneously consider not just your current requirements but also your future ones.

5

Evaluate cost and ROI

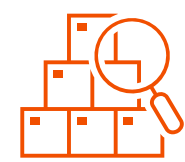
Define your budgetary outlay. Also, estimate how much maintenance these systems would require in addition to initial cost, product life cycles and if you have the proper admin staff for smooth operations.

Diversified can help you kickstart your transformation

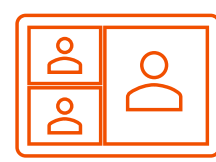
Take the first step with our hybrid work with Microsoft Teams Rooms Workshop

Get a rapid introduction of Microsoft Teams Rooms in your environment, along with a plan to drive seamless adoption

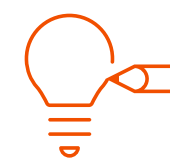
What we cover:



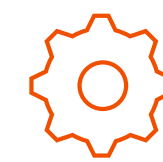
Analysis of your current meeting room environment, including space, usage policies, devices, etc



Showcase of the 'art-of-the-possible' with Teams Rooms on how you can deliver better meeting experiences



Discovery of scenarios for better hybrid meetings



Rooms and device modernization strategy



Personalized adoption plan

About Diversified

Diversified is a global provider of Collaboration, Meeting, Calling, Voice and Device Solutions. They are specialists at defining business priorities that drive hybrid work and designing rich, collaborative experiences for the modern workplace. Their MTR Rapid Deployment Process™ ensures industry leading speed to implement, quality of solution set, and a full support service package at competitive rates. Also, with their own Microsoft Experience Centers they are uniquely positioned to enhance the discovery, design, implementation, and support experience for our clients.

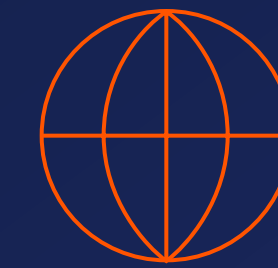
Contact us to learn more:

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2,800+

Employees with 350 highly specialized subject matter experts



5 Network Operators Centers

with 24*7*365 global support



70%

Fortune 1,000 as clients



Top 50

CRN's Solution Provider 500 List for 2022



2 Microsoft experience centers for enhanced discovery