



FORTUNE 50 FINANCIAL
SERVICES ORGANIZATION

Trust in Every Space & Transaction

Proactive Support Where Performance,
Trust and Uptime Matter Most

Industry: **Financial Services**

Location: **Nationwide, U.S.**

In financial services, every screen and system carry the weight of trust. For one of the world's largest financial institutions, reactive support wasn't enough. With 1,000+ locations nationwide, they needed a proactive, scalable solution—one that protected client confidence, operational efficiency, and brand integrity. Diversified delivered a tailored portfolio of services to keep operations moving seamlessly.

WHAT WE DELIVERED

- Streamlined vendor management, dispatch, and site support through a single, nationwide accountability partner with Assurance.
- Pulse proactive monitoring to maximize uptime and visibility across thousands of digital screens at branch locations nationwide.
- Embedded Adopt specialists for fast, proactive, on-site support and peace of mind in critical spaces.

IMPACT

By leveraging proactive monitoring, embedded expertise, and streamlined vendor management, the client achieved seamless, scalable support across every environment—reducing outages, accelerating fixes, simplifying operations, and gaining trusted on-site expertise. More than maintaining uptime, they strengthened resilience and protected trust where it matters most.

3
Strategic Managed
Services

1,000+
Locations
Covered

3
Dedicated Adopt
Specialists



SERVICES

Adopt On-Site Support
Assurance Support Service
Pulse Remote Monitoring

AI-generated images representative of the work for client confidentiality.