

From Fragmented to Future-Ready

Modernizing Meeting Spaces to
Unlock AI-Powered Collaboration

Client: **Global Investment Management Firm**

Industry: **Financial Services**

Location: **Global**

1000+

Rooms
Transformed

50%

Faster Issue
Resolution

25+

Countries

A global investment management firm set out to transform a fragmented meeting environment spanning dozens of countries. Rather than simply refresh aging technology, the organization saw an opportunity to standardize collaboration globally, improve the employee experience, simplify operations, preserve existing investments and create an AI-ready foundation aligned with its broader Microsoft collaboration strategy.

WHAT WE DELIVERED

- Microsoft-aligned Teams Rooms strategy and global deployment
- Standardized room archetypes across 1,000+ spaces
- Strategic hardware repurposing to protect existing investments
- Legacy interoperability supporting a phased global migration
- Real-time monitoring and 24/7 managed services

IMPACT

The firm created a more consistent, scalable global collaboration environment while reducing the operational burden on IT. Strategic hardware reuse generated multi-million-dollar savings, and proactive monitoring cut issue resolution times roughly in half. The standardized environment also established a foundation for AI-powered meeting capabilities, now being piloted with several thousand users.



SOLUTIONS

Microsoft Teams Rooms
Room Standardization
Collaboration
AI-Ready Meeting Environments

SERVICES

Consulting + Design
Integration
Managed Services